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**ILENE B. ZACKOWITZ, Ph.D., CPE**  
**CURRICULUM VITAE**

**EDUCATION**

- ◆ Ph.D. (2000) Industrial/Organizational Psychology, California School of Professional Psychology, San Diego  
Dissertation topic: Risk management in organizations
- ◆ Master of Science (1995), Industrial/Organizational Psychology, California School of Professional Psychology, San Diego
- ◆ Bachelor of Science with Highest Honors (1992), Psychology  
University of Florida, Gainesville.

**CERTIFICATIONS**

- ◆ Certified Professional Ergonomist (CPE) #1105 (2001)
- ◆ Board Certified Disability Analyst and Fellow #5438-01 (2001)

**CURRENT POSITION**

**Senior Human Factors and Safety Consultant**

**Vredenburg & Associates, Inc.**

Carlsbad, CA (1998 – present)

Consults in industrial-organizational areas including organizational development and assessment, wrongful termination and retention, harassment and discrimination, OSHA compliance (Occupational Safety and Health Administration), ADA compliance (Americans with Disabilities Act), ergonomics, job design, job and task analysis, hazard analysis, injury reduction, risk management, and organizational development. Conducts and presents original research.

Serves as a forensic (the application of science to law) consultant for product liability, personal injury, and employment cases in the areas of human factors, safety, and industrial-organizational psychology. Collects and reviews case material, inspects accident sites and equipment, and performs testing and evaluation.

Issues include hazard management, communication, and warning effectiveness; accessibility of housing and public areas; product/equipment design; reasonableness of conduct; human error; adequacy of supervision and training; behavioral expectations; employee discrimination and harassment; wrongful termination, discrimination, visibility, conspicuity, and lighting; perception/reaction times; and slips and falls. Has consulted on hundred of cases and has qualified as an expert in San Diego and Orange County Superior courts.

## **UNIVERSITY APPOINTMENT**

### **Consultant**

#### **San Diego Center for Education and Research in Patient Safety (2001-2002)**

A joint effort of University of California at San Diego and the Veteran's Administration San Diego Healthcare System. Participates in research concerning issues critical to understanding the role of human error in medicine including performing structured interviews with medical providers regarding non-routine medical events.

## **INDUSTRIAL-ORGANIZATIONAL CONSULTING**

### **Evaluation Specialist**

#### **Centers for Disease Control and Prevention**

Atlanta, GA (2011)

Performs literature review and research services for various CDC initiatives including evaluating the current state of worldwide CDC sponsored Field Epidemiologist Training Programs (FETP).

### **Ergonomics Consultant**

#### **Metropolitan Transit Authority**

Los Angeles, CA (2009-2011)

Performed ergonomic evaluations for bus drivers to help reduce the risk of repetitive motion injuries and increase safety. Trained MTA employees in proper ergonomic techniques when driving, lifting and bending.

### **Ergonomics Consultant**

#### **Cargill Corporation (2001-2002)**

Performed ergonomics and job hazard analyses of railcar unloading, including, hose management, steam cleaning, fall protection, and working under railcars. Developed, conducted and analyzed organizational safety culture study.

## **Workplace Safety and Ergonomic Consultant**

### **Access Ergonomics**

*San Diego, CA (1998 – 2001)*

Consulted in areas of workplace safety and injury prevention, including ergonomic evaluations, preventative employee training and management training. Developed programs and wrote reports aimed at reducing workplace injuries. Conducted safety training seminars.

Clients included the following companies:

- William-Sonoma
- VeriSign
- Agouron Pharmaceuticals
- County of Los Angeles
- ITT Hartford
- Oracle
- Montgomery Watson
- Next Card

## **Americans with Disability Act Consultant**

### **Union-Tribune Newspaper**

*San Diego, CA (1999)*

Developed an American's with Disability Act (ADA) plan, which included an evaluation of the accessibility of the production and office facilities, and plan for barrier removal. Human Factors and Safety Consultant

### **County of Ventura**

*Ventura, CA (1999)*

Hazard analysis of the county trash collection program, which included evaluating equipment and procedures to identify potential hazards and making recommendations for safe operating procedures.

## **Human Factors and Safety Consultant**

### **Ventura County Medical Center**

*Ventura, CA (1999)*

Developed a back injury prevention program which included evaluating risk factors and developing recommendations to reduce back injury risk factors for health care workers.

## **Human Factors and Safety Associate**

### **Error Analysis, Inc.**

*La Mesa, CA (1996 – 1999)*

Collected and reviewed case material, inspects accident sites and equipment, and performed testing. Investigated hundreds of product liability and personal injury accident cases in the area of human factors, safety, and industrial-organizational psychology. Conducted, published, and presented original research studies in the areas of safety, human factors, and industrial-organizational psychology

**Human Factors and Safety Consultant****Lens manufacturer**

San Diego, CA (1995)

Developed response to an OSHA Special Order. Developed and implemented a new risk management program, redesigned jobs, and designed new tools.

**EMPLOYMENT HISTORY****Ph.D. Intern****Error Analysis, Inc.**

La Mesa, CA (1995 –1997)

Received training and supervision in all area of forensic human factors and industrial-organizational psychology consulting. Conducted and presented original research studies in the areas of human factors and organizational psychology.

**Floor Manager****Rainwater's Restaurant**

San Diego, CA (1994-1998)

Extensive knowledge in all areas of restaurant operations. Areas of expertise include: customs and practices regarding service and food preparations / handling, safety management, accident prevention, employee training, workflow analysis, risk factor identification and recommendations.

**Researcher****Institute for Mental Health Initiatives**

Washington, DC (1992)

Conducted research for a symposium for the 1993 American Psychological Association convention and planned a conference on childhood resiliency for top researchers in the field.

**Peer Health Educator****Corner Drug Store, Crisis Prevention Center**

Gainesville, FL (1990)

Participated in the New Tracks Program, designed to educate at-risk youth in vital life skills and drug education.

**Medical Aide****Shands Hospital**

Gainesville, FL (1990)

Assisted with care and feeding of newborn infants. Assisted medical professionals with examinations and other tasks, when needed.

**VOLUNTEER POSITIONS**

- ◆ Elected Chair (Current) of the Forensic Professional Group (Human Factors and Ergonomics Society). Has served as program chair and secretary/treasurer

- ◆ Invited member of Special Education Advisory Council (SELPA CAC)
- ◆ Served as a judge for the San Diego Science and Engineering Fair (2007, 2008, 2009, 2010, 2011)
- ◆ Volunteered at the Veterans Administration Hospital (Gainesville, FL) to plan and implement recreational activities for disabled patients.
- ◆ Elected officer of Leadership UF, a leadership honorary at University of Florida.

## MEMBERSHIPS

- ◆ Human Factors and Ergonomics Society
- ◆ Forensics Professional Group of the HFES
- ◆ Safety Technical Group of the HFES
- ◆ Society of Industrial and Organizational Psychology
- ◆ Psi Chi Psychology Honors Society

## INVITED PEER REVIEWER

- ◆ *International Journal of Safety and Industrial Ergonomics*
- ◆ *Safety Science*
- ◆ *Journal of Human Factors and Ergonomics in Manufacturing*
- ◆ *Human Factors and Ergonomics Society Annual Meeting Proceedings: Human Factors and Ergonomics Society*
- ◆ *Journal of Applied Ergonomics*
- ◆ *Theoretical Issues in Ergonomics Science*

## PUBLICATIONS

Zackowitz, I.B., Kalsher, M.J., Pollack-Nelson, C., Vredenburgh, A. & Miller, J.M. (2017). Adult products that kill and injure children. *Proceedings of the Human Factors and Ergonomics Society 2017 Annual Meeting*, Santa Monica, CA: Human Factors and Ergonomics Society, 886-889.

Bench, M.L., Vredenburgh, M.J., Zackowitz, I.B. & Vredenburgh, A.G. (2017). An epidemiological perspective of individual and population health risk prevention. Pedro Arezes (ed.), In *Advances in Safety Management and Human Factors*, Warsaw, Poland: Springer International Publishing, 357-368.

Huyen, C., Vredenburgh, A.N., Zackowitz, I.B. & Vredenburgh, A.G. (2017). Role of emotions in risk perception. Pedro Arezes (ed.), In *Advances in Safety Management and Human Factors*, Warsaw, Poland: Springer International Publishing, 133-143.

Bench, M.L., Vredenburgh, M.J., Zackowitz, I.B. & Vredenburgh, A.G. (2017). Risk Communication for Consumer Products. Pedro Arezes (ed.), In *Advances in Safety Management and Human Factors*, Warsaw, Poland: Springer International Publishing, 225-

235.

- Zackowitz, I.B. Vredenburgh, M.J., Bench, M.L., & Vredenburgh, A.G. (2017). Types of Consumer Products. In G. Emilien, R. Weitkumat & Ludicke (Eds.). *Consumer Perception of Product Risks and Benefits*. (pp. 3-22). Switzerland: Springer.
- Zackowitz, I., Lenorovitz, D., Borzendowski, S., Rice, V., Calkins, L., Feeley, C., Milewski, J., Farmer, J. (2016). Mock Trial: A demonstration of human factors professionals testifying on a children's transportation safety product. *Proceedings of the Human Factors and Ergonomics Society 60th Annual Meeting*, Santa Monica, CA: Human Factors and Ergonomics Society.
- Vredenburgh, A.N., Zackowitz, I.B. & Vredenburgh, A.G. (2015) Air Rage: What factors Influence Airline Passenger Anger? *Proceedings of the Human Factors and Ergonomics Society 59th Annual Meeting*, Santa Monica, CA: Human Factors and Ergonomics Society 59:400-404.
- Rice, J.B.R., Brickman, D., Lueder, R., Smith-Jackson, T., Vredenburgh, A. & Zackowitz, I. (2015). "Design considerations for children with autism." In *Designing for Children: What Do Human Factors Professional Need to Know?* *Proceedings of the Human Factors and Ergonomics Society 59th Annual Meeting*, Santa Monica, CA: Human Factors and Ergonomics Society 59:413-415.
- Wogalter, M.S., Laughery, K.R., Vredenburgh, A.G., Deppa, S.W., Lueder, R. & Zackowitz, I.B.(2014). Child injury: Forensic human factors points to the need for better product designs and warnings. *Proceedings of the Human Factors and Ergonomics Society 58th annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, Vol. 58, 1864-1868.
- Zackowitz, I.B., & Vredenburgh, A.G. (2013). A Forensic Human Factors Analysis of a Playground Designated for Special Needs Children. *Proceedings of the Human Factors and Ergonomics Society 57th Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, Vol. 57, 585-589.
- Vredenburgh, A.G., & Zackowitz, I.B. (2013). Falling from Airstairs while Disembarking from a Commuter Plane. *Proceedings of the Human Factors and Ergonomics Society 57th Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, Vol. 57, 600-604.
- Vredenburgh, A.G., & Zackowitz, I.B. (2012). Case Study: Evaluating the Warnings on a Tanning Bed. *Proceedings of the Human Factors and Ergonomics Society 56th Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, Vol. 56, 671-674.
- Vredenburgh, A.G., & Zackowitz, I.B. (2012). When a Dog is Just a Dog? A Case Study Evaluating the ADA service animal rules. *Proceedings of the Human Factors and Ergonomics Society 56th Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, Vol. 56, 720-723.
- Vredenburgh, A.G. & Zackowitz, I.B (2011). Research in Motion: A Case Study Evaluating the Accessibility of Public Transit in our Nation's Capital. *Proceedings of the Human Factors and Ergonomics Society 55th Annual Meeting*, Las Vegas, NV, 584-588.

- Vredenburg, A.G., Williams, K. Zackowitz, I.B. & Welner, J.M. (2011). Evaluation of Wheelchair Users' Perceived Kitchen and Bathroom Usability: Effort and Accessibility. *Journal of Architectural and Planning Research*, 27(3), 219-236.
- Zackowitz, I.B Vredenburg, A.G, Calkins, L, Kessler, D. (2010). The current state of legal, design, and residential usability issues for people with various disabilities. In *Proceedings of the Human Factors and Ergonomics Society 54th Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, 753-756.
- Zackowitz, I.B & Vredenburg, A.G. (2010). Evaluation of Methods to Remedy Existing Multi-Family Housing to Maximize Accessibility to Residents. In Marek, T., Karwowski, W. & Rice, V (Eds.), *Advances in Understanding Human Performance*, 613-623, Boca Raton, FL: CRC Press.
- Vredenburg, M.J., Zackowitz, I.B, Spencer, D., DeTaboada, M.R., & Vredenburg, A.G. (2010). What constitutes typical adolescent behavior and how does it differ from adult conduct? In Karwowski, W. & Salvendy, G (Eds.), *Advances in Human Factors, Ergonomics, and safety in Manufacturing and Service Industries*, 927-936, Boca Raton, FL: CRC Press.
- Vredenburg, A.G., Hedge, A. Zackowitz, I.B. & Welner, J.M. (2009). Evaluation of Wheelchair Users' Perceived Sidewalk and Ramp Slope: Effort and Accessibility. *Journal of Architectural and Planning Research*, 26(2), 145-158.
- Vredenburg, A.G. & Zackowitz, I.B. (2009). *How Best to Accommodate People with Disabilities Residing in Existing Multi-Family Housing*. In Proceedings of the Human Factors and Ergonomics Society 53rd Annual Meeting. Santa Monica, CA: Human Factors and Ergonomics Society. (Distributed at conference. Not included in proceedings CD due to technical problem. Paper accepted for publication by reviewers and is available through the HFES central office).
- Vredenburg, A.G. & Zackowitz, I.B. (2009). Drug Labeling and its Impact on Patient Safety. In Sonja Koneczny (Ed.), *WORK: A Journal of Prevention, Assessment & Rehabilitation*, Volume 33, Number 2. (pp. 169-174). The Netherlands: IOS Press.
- Zackowitz, I.B. & Vredenburg, A.G. (2008). Forensic Human Factors: People, places, products. In C.M. Carswell (Ed.). *Reviews of Human Factors and Ergonomics*, Volume 4. (pp. 75-104). Santa Monica, CA: Human Factors and Ergonomics Society.
- Vredenburg, A.G. & Zackowitz, I.B. (2008). Drug Labeling and its Impact on Patient Safety. In *Proceedings of the Human Factors and Ergonomics Society 52nd Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, 842-844.
- Zackowitz, I.B. & Vredenburg, A.G. (2008). When is a Warnings Case Not a Warnings Case? *Proceedings of the Applied Human Factors and Ergonomics 2<sup>nd</sup> International Conference*, Las Vegas, NV, July 15, 2008.

- Vredenburg, A.G. & Zackowitz, I.B. (2008). Who turned off the lights? *Proceedings of the Applied Human Factors and Ergonomics 2<sup>nd</sup> International Conference*, Las Vegas, NV, July 15, 2008.
- Zackowitz, I.B. & Vredenburg, A.G. (2007). When communication failure contributes to an injury: A case study of para-transportation for wheelchair users. In *Proceedings of the Human Factors and Ergonomics Society 51st Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, 559-563.
- Vredenburg, A.G. & Zackowitz, I.B. (2008). Playground Ergonomics: Safety and injury prevention through design. In R. Lueder & V. Rice (Eds.), *Ergonomics for Children*. Chapter 27. Taylor & Francis: London.
- Vredenburg, A.G., Hedge, A., Zackowitz, I.B., & Welner, J.M. (2007). Vol. 13. Using human factors engineering to evaluate existing walkway accessibility standards. In *Proceedings of the 59th Annual Meeting of the American Academy of Forensic Sciences*, Colorado Springs, CO: American Academy of Forensic Sciences, 172-173.
- Vredenburg, A.G., & Zackowitz, I.B. (2006). Expectations. In M. Wogalter (Ed.), *The Handbook of Warnings*. (pp. 345-354). Mahwah, NJ: Lawrence Erlbaum Associates, Inc.
- Zackowitz, I.B., Vredenburg, A.G. & Hedge, A. (2005). A critical analysis of the usability and design of aluminum wheelchair ramps. In *Proceedings of the Human Factors and Ergonomics Society 49<sup>th</sup> Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, 803-804.
- Zackowitz, I.B. & Vredenburg, A.G. (2005). Preschoolers, adolescents and seniors: Age-related factors that pertain to forensic human factors analyses. In Y.I. Noy & W. Karwowski (Eds.), *Handbook of Human Factors in Litigation*. Chapter 35. Boca Raton, FL: CRC Press, 35-1 – 35-11.
- Vredenburg, A.G. & Zackowitz, I.B. (2005). Human factors issues to be considered by product liability experts. In Y.I. Noy & W. Karwowski (Eds.), *Handbook of Human Factors in Litigation*. Chapter 26. Boca Raton, FL: CRC Press, 26-1 – 26-11.
- Vredenburg, A.G. & Zackowitz, I.B. (2005). Sexual Harassment: A forensic human factors perspective. In Y.I. Noy & W. Karwowski (Eds.), *Handbook of Human Factors in Litigation*. Chapter 36. Boca Raton, FL: CRC Press, 36-1 – 36-9.
- Vredenburg, A.G., & Zackowitz, I.B. (2003). Conducting a Systems Evaluation to Address Workplace Radiation Exposure Hazard. In *Proceedings of the Human Factors and Ergonomics Society 47th Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, 1252-1255.
- Vredenburg A.G., & Zackowitz I.B., (2002). Sexual Harassment: An organizational safety issue. In *Proceedings of the Human Factors and Ergonomics Society 46th Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, 915-919.
- Zackowitz, I.B. & Vredenburg, A.G. (2002). Applying a forensic human factors engineering analysis to falls in elderly people. In *Proceedings of the 54th Annual Meeting of the*



- American Academy of Forensic Sciences*, Colorado Springs, CO: American Academy of Forensic Sciences, 96-97.
- Vredenburg, A.G., & Zackowitz, I.B. (2002). Playground Safety: A forensic human factors analysis of fall injuries. In *Proceedings of the 54th Annual Meeting of the American Academy of Forensic Sciences*, Colorado Springs, CO: American Academy of Forensic Sciences, 95-96.
- Zackowitz, I.B. (2001). Responsibility allocation for workplace accidents. In *Proceedings of the Human Factors and Ergonomics Society 45th Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, 789-793.
- Vredenburg, A.G., & Zackowitz, I.B. (2001). Evaluating the effectiveness of a pictorial-only warning on a trolley coupler. In *Proceedings of the Human Factors and Ergonomics Society 45th Annual Meeting*. Santa Monica, CA: Human Factors and Ergonomics Society, 848-851.
- Vredenburg, A.G., & Zackowitz, I. B. (2001). Work-related musculoskeletal disorders: Ergonomic risk to healthcare workers. In D. Alexander & R. Roubine (Eds.), *Applied Ergonomics*. Chapter 17. London: Taylor & Francis, 146-155.
- Vredenburg, A.G., & Zackowitz, I. B. (2001). Ergonomics programs: Reducing work-related musculoskeletal injuries. In D. Alexander & R. Roubine (Eds.), *Applied Ergonomics*. Chapter 28. London: Taylor & Francis, 259-268.
- Zackowitz, I.B. & Sorenson, R.C., (2001). *Responsibility allocation for workplace accidents*. Paper presented at The Tenth European Congress on Work and Organizational Psychology, Prague, Czech Republic.
- Zackowitz, I.B. (2000). *Responsibility allocation for workplace accidents*. Doctoral Dissertation. California School of Professional Psychology, San Diego, CA.
- Vredenburg A., Hendrick, H., & Zackowitz, I. (2000). Are personality traits useful predictors of managers' success? In *Proceedings of the XIVth Triennial Congress of the International Ergonomics Association and 44th Annual Meeting of the Human Factors and Ergonomics Society*. Santa Monica, CA: Human Factors and Ergonomics Society, 2-301 – 2-304.
- Zackowitz, I.B. (2000). Book Review: Occupational Injury, Risk, Prevention and Intervention. *The Forum*, Newsletter of the Forensic Professional Group of the Human Factors and Ergonomics Society, 5(2), pp. 3.
- Zackowitz, I.B. (1999). From Our Files: Safety climate and safety culture. *The Expert Source*, 3(1), Spring.
- Vredenburg, A.G., & Zackowitz, I.B. (1998). Older drivers: A forensic human factors analysis. (Summary) In *Proceedings of the 50th Annual Meeting of the American Academy of Forensic Sciences*, Colorado Springs, CO: American Academy of Forensic Sciences, 91-92.
- Zackowitz, I.B. & Vredenburg, A.G. (1998). Preschoolers: A forensic human factors analysis. (Summary) In *Proceedings of the 50th Annual Meeting of the American Academy of Forensic Sciences*, Colorado Springs, CO: American Academy of Forensic Sciences, 90-91.

- Vredenburg, A., Hendrick, H. & Zackowitz, I. (1998). Hotel managers: What personality traits predict their success? (Summary) In *Proceedings of the IO/OB 19th Annual Graduate Conference*, San Diego, CA., 112-114.
- Zackowitz, I. & Vredenburg, A. (1998). How individuals manage their impressions when presenting to their peers. (Summary) In *Proceedings of the IO/OB 19th Annual Graduate Conference*, San Diego, CA., 94.
- Zackowitz, I., Cohen, H., & Vredenburg, A. (1998). Operationally defining a legal term for forensic human factors. In *Proceedings of the Silicon Valley Ergonomics Conference*, Palo Alto, CA, 185-189.
- Vredenburg, A., Cohen, H.H., Hornick, R., Laughery, K., Leonard, D., Olsen, R., Smith, L., Thompson, D., Wogalter, M., & Zackowitz, I. (1997). Mock trial: How human factors experts contribute to civil litigation. Case 1: A pedestrian's encounter with a tripping hazard. In *Proceedings of the 41st Annual Meeting of the Human Factors and Ergonomics Society*. Santa Monica, CA: Human Factors and Ergonomics Society, (1) 524-528.
- Vredenburg, A., Cohen, H.H., Hornick, R., Laughery, K., Leonard, D., Olsen, R., Smith, L., Thompson, D., Wogalter, M., & Zackowitz, I. (1997). Mock trial: How human factors experts contribute to civil litigation. Case 2: Adequacy of warning systems to address product hazards. In *Proceedings of the 41st Annual Meeting of the Human Factors and Ergonomics Society*. Santa Monica, CA: Human Factors and Ergonomics Society, (1) 524-528.
- Vredenburg, A.G., Zackowitz, I.B., & Cohen, H.H. (1996). Comparative risk perception of common activities: A forensic perspective. In *Proceedings of the 41st Annual Meeting of the Human Factors and Ergonomics Society*. Santa Monica, CA: Human Factors and Ergonomics Society, (1), 520-524.

## INVITED LECTURES

Wheelchair safety: A forensic human factors analysis. Presented at the 12<sup>th</sup> Annual American Board of Disability Analysts International conference, Atlanta, July 14, 2007.

Living with Autism: A Parent's Perspective. Presented to San Diego State University, Children with Special Needs Class, November 2006.

Office and Industrial Ergonomics. Presented to the Safety Committee at Signet Armorlite, August 27, 2003.

Applying a Forensic Human Factors Engineering Analysis to Falls in Elderly People. Presented at the 54<sup>th</sup> Annual Meeting of the American Academy of Forensic Sciences, Atlanta, February 15, 2002.

Reducing Work-related Musculoskeletal Injuries. Presented to the San Diego Chapter of the Human Factors and Ergonomics Society, San Diego, March 28, 2000.

Ergonomic Risks to Healthcare Workers. Presented to the San Diego Chapter of the Human Factors and Ergonomics Society, San Diego, March 28, 2000.

## LECTURES

Adult Products that Kill and Injure Children. Human Factors and Ergonomics Society. Austin, TX, October 11, 2017.

Conflicting design considerations for children and people with disabilities. Panel discussion: Designing for children. Los Angeles, CA: Human Factors and Ergonomics Society. October 29, 2015.

Child Injury: Forensic human factors points to the need for better product designs and warnings. Panel discussion. Chicago, IL: Human Factors and Ergonomics Society. October 28, 2014.

A Forensic Human Factors Analysis of a Playground Designated for Special Needs Children. Proceedings of the Human Factors and Ergonomics Society 57<sup>th</sup> Annual Meeting, San Diego, CA, 2013.

When is a Warnings Case Not a Warnings Case? Presented at the Applied Human Factors and Ergonomics 2<sup>nd</sup> International Conference, Las Vegas, NV, 2008.

Who turned off the lights? Presented at the Applied Human Factors and Ergonomics 2<sup>nd</sup> International Conference, Las Vegas, NV, 2008.

When communication failure contributes to an injury: A case study of para-transportation for wheelchair users. Human Factors and Ergonomics Society

A critical analysis of the usability and design of aluminum wheelchair ramps. Presented at the 49<sup>th</sup> Annual Meeting of the Human Factors and Ergonomics Society, Orlando, September 27, 2005.

Applying a forensic human factors engineering analysis to falls in elderly people. Presented at the 54<sup>th</sup> Annual Meeting of the American Academy of Forensic Sciences, Atlanta, GA, February 15, 2002.

Responsibility allocation for workplace accidents. Presented at the 45<sup>th</sup> Annual Meeting of the Human Factors and Ergonomics Society, Minneapolis/St. Paul, October 10, 2001.

Evaluating the effectiveness of a pictorial-only warning on a trolley coupler. Presented Poster at the 45<sup>th</sup> Annual Meeting of the Human Factors and Ergonomics Society, Minneapolis/St. Paul, October 10, 2001.

Are personality traits useful predictors of managers' success? Presented at the XIVth Triennial Congress of the International Ergonomics Association and 44<sup>th</sup> Annual Meeting of the Human Factors and Ergonomics Society. San Diego, August 4, 2000.

Preschoolers: A forensic human factors analysis. Presented at the 50th Annual Meeting of the American Academy of Forensic Sciences, San Francisco, February 11, 1998.

How individuals manage their impressions when presenting to their peers. Presented at the IO/OB 19th Annual Graduate Conference, San Diego, March 29, 1998.

Operationally defining a legal term for forensic human factors. Presented at the Silicon Valley Ergonomics Conference & Exposition, Palo Alto May 5, 1998.